

# Frequently Asked Questions

## Questions & answers regarding the use of this web-site

### Can't access [download] the publications?

IMS members should log-in to the site - the downloadable PDF file[s] will then appear below the abstract. Non-members will have to join the society or pay a small fee to access the document.

### Can't log-in?

All IMS members are supplied with a username & password to enable access to the restricted areas of the site. If you have not received these or have lost your details, please use the "lost password" link next to the login link [top right] to request a reminder. These reminders will, for security reasons, only be sent to your registered email address. If for some reason, this is not convenient, please write to the Administrator, Mrs J C Wood, 26 Widcombe Road, Birches Head, Stoke-on-Trent, ST1 6SL, U.K.

### Can I buy on-line?

Our payment gateway is operated by PayPal. Payments can be made through this by anyone with a PayPal account. There are no charges to you as a buyer.

### How do I submit an article/news item/event/document for inclusion on the site?

Please use the submit form under **Post Information** [left] & include the type of posting. The site editor will decide if the submission is suitable for inclusion.

Regular contributors to the news, events or publications areas of the site can apply for a special user account to enable them to post articles or files directly to the site via our web-based content management software.